



canterbury quarantine services ltd

Client Introduction Pack:

Price List (Standard or South Africa as required)
Booking Form
Pet Vaccination History & Veterinary Treatment Approval Form
Shared Accommodation Form

Proprietors: Lindsey & Chris Ward

Located at:

Highfield Road,
Aylesbury, Christchurch, New Zealand

Postal Address;

PO Box 23158
Templeton, Christchurch, New Zealand

Tel: +64 3 318 1279

Fax: +64 3 318 1289

email: wumba@xtra.co.nz

Website: www.canterburyquarantine.co.nz

Canterbury Quarantine Services

Canterbury Quarantine Services kennels and cattery is located on eight acres of Aylesbury countryside. Our kennels and cattery is a 25 minute drive west from Christchurch International Airport. We are a small family owned business. The facility was purpose designed and built in 2000. The design was finally decided on after visiting other facilities in UK and Australia. We believe that we have the best facility in the world.

Our aim is to offer your pet a home away from home. We offer a professional yet friendly environment. All pets are treated as individuals. We welcome any suggestions from you the owners to make your pets stay as comfortable as possible.

Dog Accommodation

We have only 15 dog units.

Dogs have a roomy kennel, consisting of an inside sleeping compartment, which is heated and sound proofed, and a large, fully covered exercise area. All accommodation looks out onto a landscaped garden area.

Cats Accommodation

We have only eight cattery units.

Cats have a roomy sleeping compartment which is heated. They also have access to an exercise run which is fully covered and situated so as to make the most of the afternoon sun whilst remaining sheltered. The outlook is onto a landscaped garden.

Feeding

Most quality brands of pet foods are available in New Zealand. We offer the full Eukanuba and Iams range. Tinned pet foods and dog roll will also be available. If your pet has special dietary needs please be sure to inform us prior to your pet's arrival. Wherever possible special requests will be met. There will be a surcharge for special diets (i.e. chicken, mince etc.).

Visiting

Visiting of pets is encouraged by arrangement. All owners / visitors are required by MAF to sign a visitors book. To meet strict MAF regulations there are a number of restrictions which must be observed. These will be explained to you on your arrival at the facility.

Visiting hours are: **10:00 am - 12:00 noon (Monday - Saturday)**
3:00 pm - 4:00 pm (Monday - Saturday)

VISITING ON SUNDAYS OR PUBLIC HOLIDAYS IS NOT PERMITTED UNDER LOCAL AUTHORITY REGULATIONS

Pet ID

Please make sure that either your pet is wearing a collar with ID tag whilst travelling or that it is attached to the travel crate so that we can put it on your pet on arrival. Details on the tag should include your pet's name, owner's name and contact telephone number. If your pet arrives without ID, Canterbury Quarantine Services will supply a collar and tag. A small charge will be made for this.

Staff

The proprietor Lindsey Ward is a Registered Veterinary Nurse with over nine years experience in the pet travel industry. We will be happy to discuss your pet's personal needs either prior to or during the quarantine period.

Our staff members are all animal lovers and your pet's well-being is our primary concern.

Veterinary Care

We have private veterinary surgeons on call 24 hours a day. If your pet shows any signs of illness during his / her stay we will access veterinary attention immediately. We will do all we can within MAF guidelines to ensure that your pet receives the best attention available. Every effort will be made to contact the owner regarding veterinary treatment.

Dental Care

Please ask your vet to check your pet's teeth and gums at the first veterinary check-up. If the teeth need scaling or there are any signs of gingivitis then please have this treated prior to your pet's arrival.

Ministry of Agriculture and Fisheries

The New Zealand Government is very careful with issues relating to both animal welfare and the importation of livestock. The regulatory body governing the importation of animals into New Zealand is the Ministry of Agriculture and Fisheries (MAF).

The importation of animals into New Zealand requires an import permit. Any queries that you have may be directed to:

Import Management
Ministry of Agriculture and Fisheries
PO Box 2526
Wellington
New Zealand
Tel: +64-4-498-9624

The MAF website is:- www.maf.govt.nz

MAF maintain close contact during your pet's quarantine period. They will visit and examine your pet at least once a week.

Leptospirosis

All dogs coming into New Zealand must either have a blood test for *Leptospira canicola* or a course of antibiotics within thirty days of shipment. As per MAF Import Health Standard, Veterinary Certificate A 8.2.

If your dog has been vaccinated against Leptospirosis then the blood test may show a positive result and a course of antibiotics must be administered. We suggest that you discuss with your own veterinarian and / or MAF New Zealand which is the best action to take in your particular case.

Our concern is that if owners are not aware of this situation and a dog tests positive that you may not have enough time prior to shipment for the course of antibiotics.

Release from facility

A MAF officer will give written approval for your pet to be released on completion of the quarantine period. Under no circumstances will any pet be allowed to leave the premises without written authorisation from MAF.

Onward Travel

Canterbury Quarantine Services Ltd is a member of IPATA International Inc. (Independent Pet and Animal Transportation Association). We will be happy to assist with onward shipment of your pet either nationally or internationally. Quotations available on request.

CANTERBURY QUARANTINE SERVICES LTD

PRICE LIST

Quarantine Charges:

Per Pet	Cats	Small Dog (<8kgs)	Medium Dog (8 - 20 kgs)	Large Dog (>20kgs)
Quarantine fee per day	\$25	\$37	\$39	\$41
30 days	\$750	\$1110	\$1170	\$1230
Airport Collection	\$150	\$150	\$150	\$150

GST	\$113	\$158	\$165	\$173

TOTAL:	\$1013	\$1418	\$1485	\$1553

A NZ\$500 NON-REFUNDABLE DEPOSIT PER PET SHOULD BE SENT WITH THE QUARANTINE BOOKING FORM.

Please note that the above charges do not include any MAF or vet fees which will be on an as charged and as necessary basis.

Minimum MAF charges are NZ\$36.15 for airport inspection and NZ\$28.10 per weekly visit

(5 visits in total = NZ\$140.50 per pet) plus flea and worm treatments and any additional blood tests or veterinary procedures if necessary. GST exclusive. Average MAF fee cat \$230 and a dog \$237 - \$247 incl. GST.

Airport collection for first pet is included above there is an additional charge of \$25 for second and subsequent pets arriving on the same flight.

Customs brokerage and clearance fee is approx. \$48.00 per pet. Pets imported for breeding or show purposes are subject to GST on value of the pet and freight.

Air New Zealand also charge a \$33.75 handling fee per shipment.

Quarantine and MAF charges will be compulsory. Other charges will be as necessary.

PLEASE NOTE THAT ALL PETS ARE TO WEAR A COLLAR WITH ID TAG WITH PETS NAME, OWNERS NAME AND CONTACT TELEPHONE NUMBER.

All prices correct at December 2006



QUARANTINE BOOKING FORM

Please be aware that bookings are confirmed on a first come first served basis. Please give us as much notice as possible. Once this form and deposit have been received we will send you a booking confirmation certificate. A copy of this will be sent to the Ministry of Agriculture.

Owners Name: _____

Overseas Address: _____

Overseas Tel (hm): _____ Tel (off): _____

Overseas Mobile: _____ E-mail: _____

Overseas Fax: _____

NZ Address: _____

(or representative) _____

NZ Tel (hm): _____ Tel (off): _____

NZ Mobile: _____ E-mail: _____

NZ Fax: _____

Pets Name/s: _____

Dog / Cat _____

Breed: _____

Colour: _____

Sex: _____

Age: _____

Microchip Number: _____

First blood test date: _____

Vaccination dates: _____

Date Booking Required:

From: _____ To: _____ Estimate /

Confirmed

(Delete one)

Arrival Date Range:

Earliest Date: _____ Latest Date: _____

Special requirements: (Grooming, Diet etc.): Please use a separate sheet if necessary.



PET VACCINATION HISTORY

It will be CQS policy that all pets be fully vaccinated as follows:

DOGS: Must be vaccinated against Parvovirus, Distemper, Hepatitis, Kennel cough This vaccination must have been within 12 months but not within 21 days of arrival into New Zealand.

CATS: Must be vaccinated against Feline Enteritis, Feline Viral Rhinotracheitis and Calicivirus infection. This vaccination must have been within 12 months but not within 21 days of arrival into New Zealand.

A copy of the vaccination certificate must accompany the booking request. Vaccination status should be confirmed by CQS staff member prior to booking confirmation.

The original vaccination certificate must accompany the pet.

VETERINARY TREATMENT APPROVAL FORM

The care of your pet is our highest priority. International communication can sometimes be difficult. Canterbury Quarantine Services Ltd. needs to be able to arrange immediate veterinary attention should this be necessary. Please complete the following approval form .Whilst we will always do our best for your pet we cannot be held responsible for events outside of our control.

I _____(Owner) hereby authorise Canterbury Quarantine Services Ltd, or it's agents, to approve veterinary treatment for:

Pets Name/s: _____

Dog / Cat _____

Breed: _____

Colour: _____

Sex: _____

Age: _____

I also agree to meet any charges arising from this care. All veterinary accounts will be itemised separately.

Signed: _____ Date: _____

Please attach a copy of any relevant veterinary records.



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 New Zealand
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 e-mail: wumba@xtra.co.nz

SHARED ACCOMMODATION BOOKING FORM

This form is to be completed for all pets that are to have shared accommodation. There will be strict isolation between pets unless prior approval has been authorised by the MAF Veterinary Officer. For this approval to be granted please complete the following form. Please note that pets must be of the same species and be from the same owners. A maximum of three pets from one family can be kept together in the same kennel / cattery cell. A copy of this notice will be forwarded to : Import Management, Ministry of Agriculture and Fisheries, PO Box 2526, Wellington.

Owners Name: _____

Pets Name/s: _____
 Dog / Cat _____
 Breed: _____
 Colour: _____
 Sex: _____
 Age: _____
 Microchip number: _____
 Vaccination dates: _____

Date Booking Required:

From _____ To: _____

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For office use only:

Confirmed by:

Signature: _____

Signed by: _____
 On behalf of Canterbury Quarantine
 Services Ltd

Date: _____